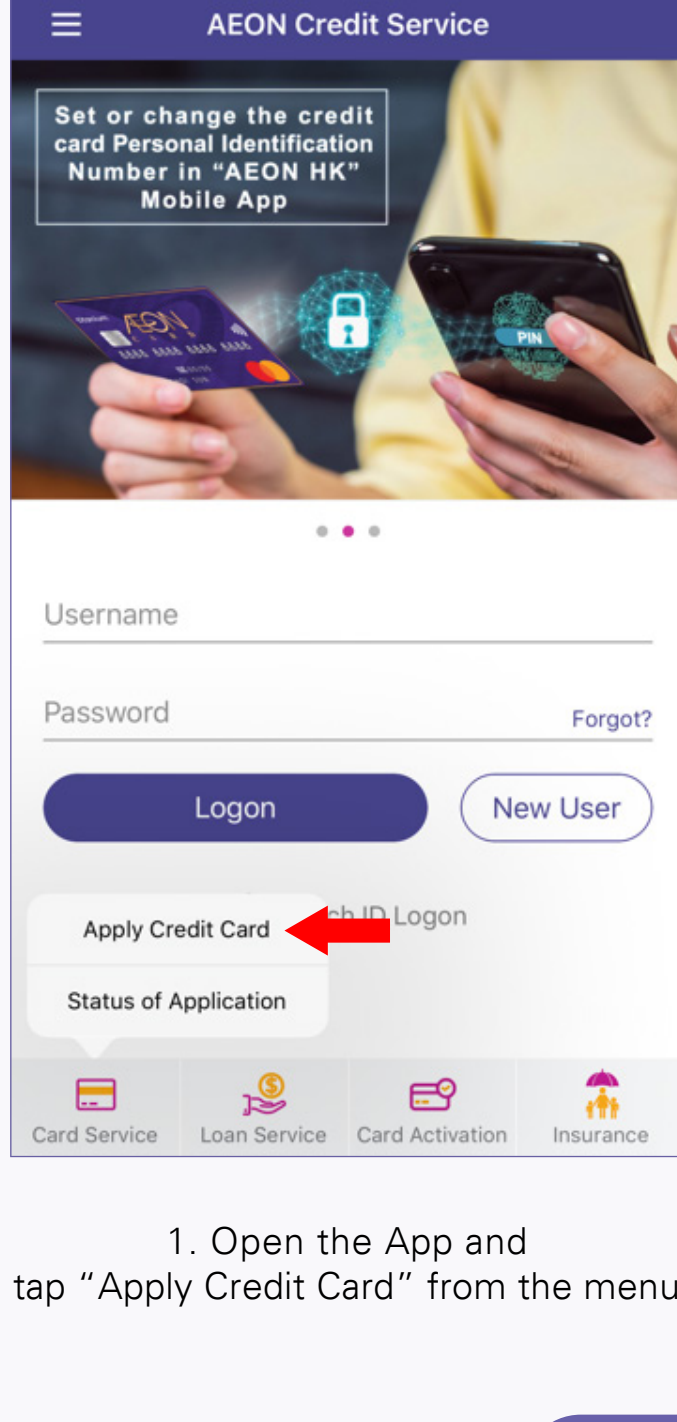
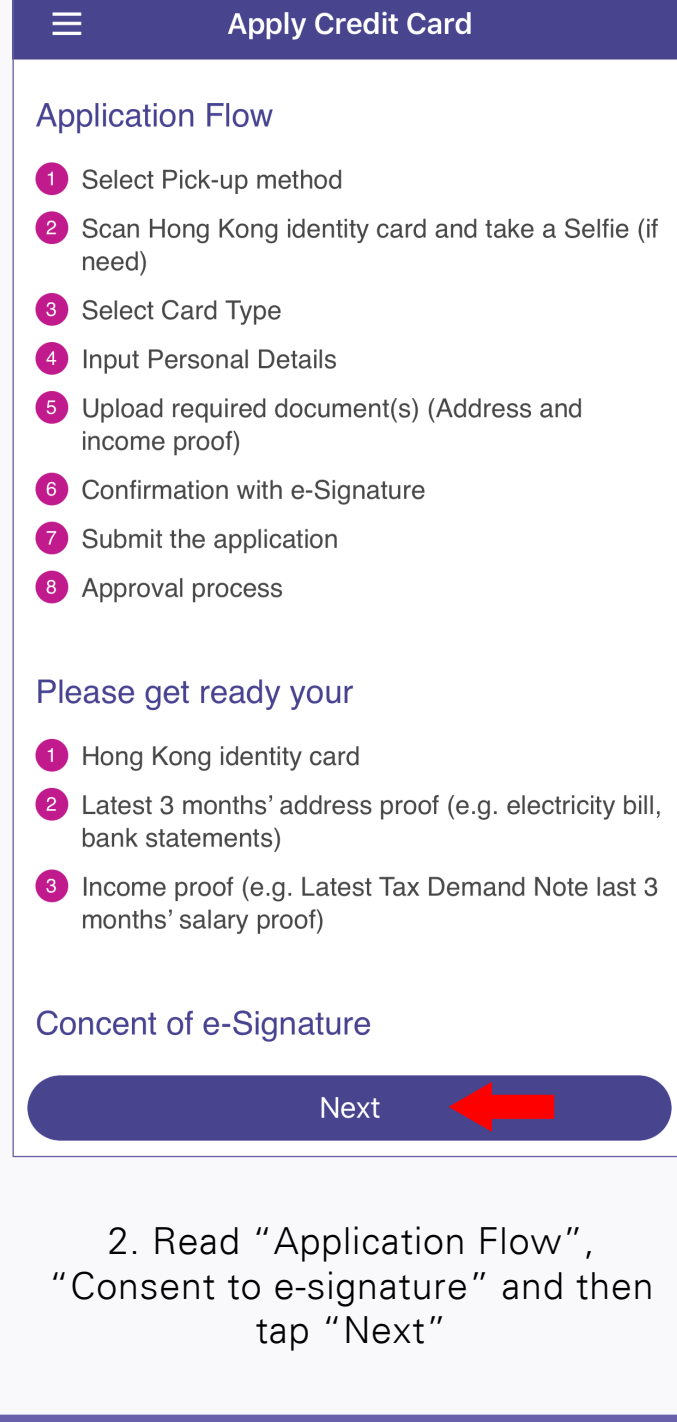


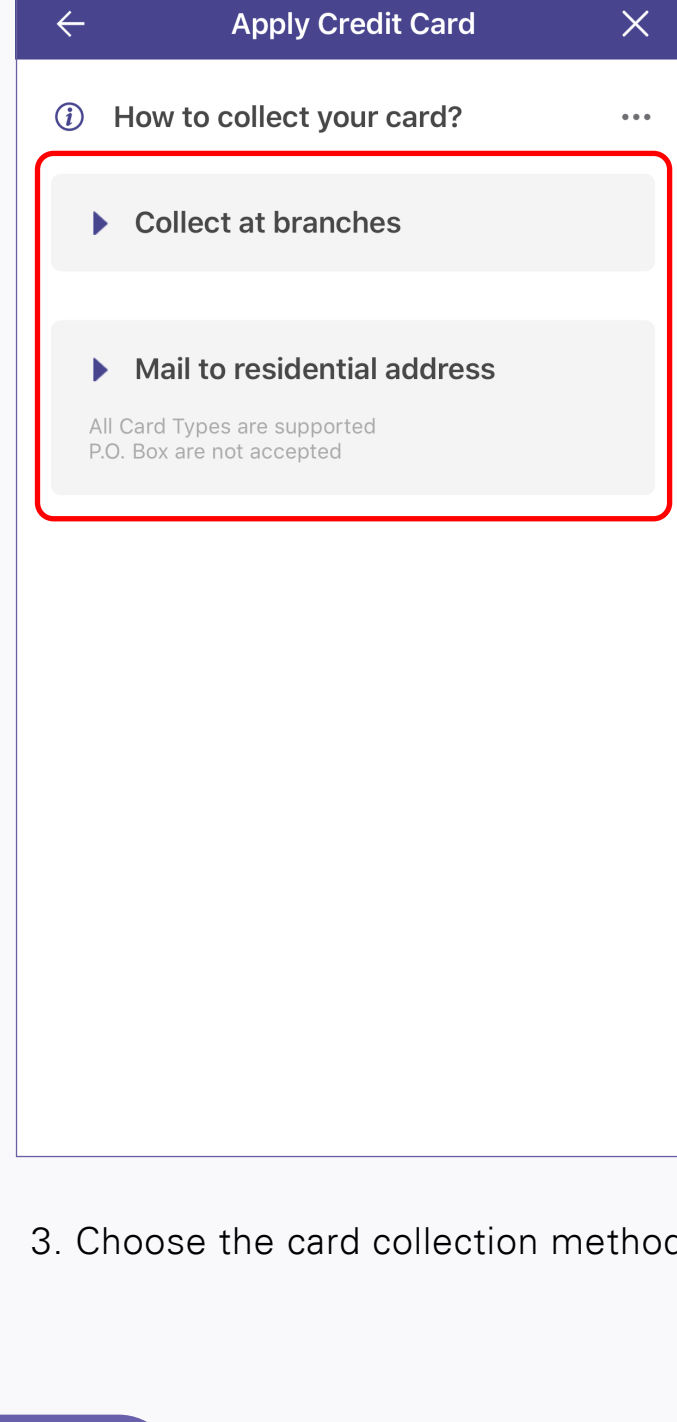
## How to apply card in “AEON HK” APP?



1. Open the App and tap “Apply Credit Card” from the menu

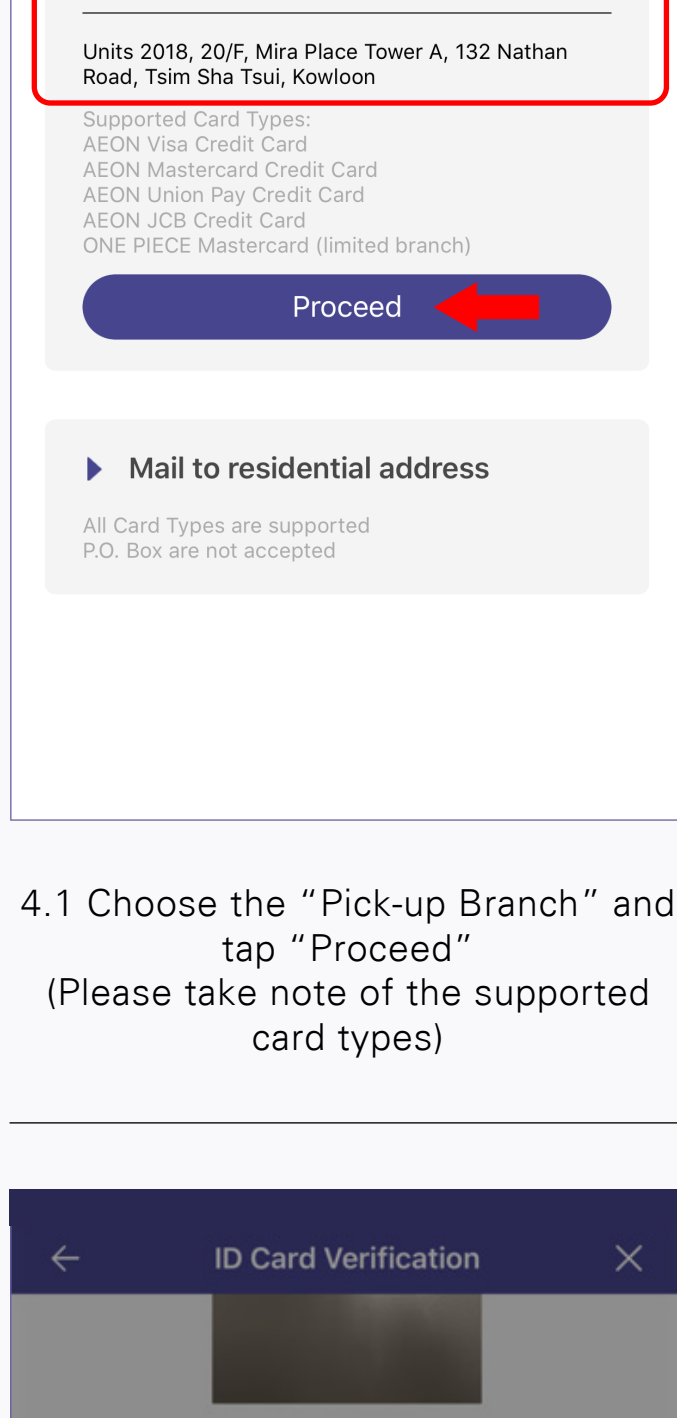


2. Read “Application Flow”, “Consent to e-signature” and then tap “Next”

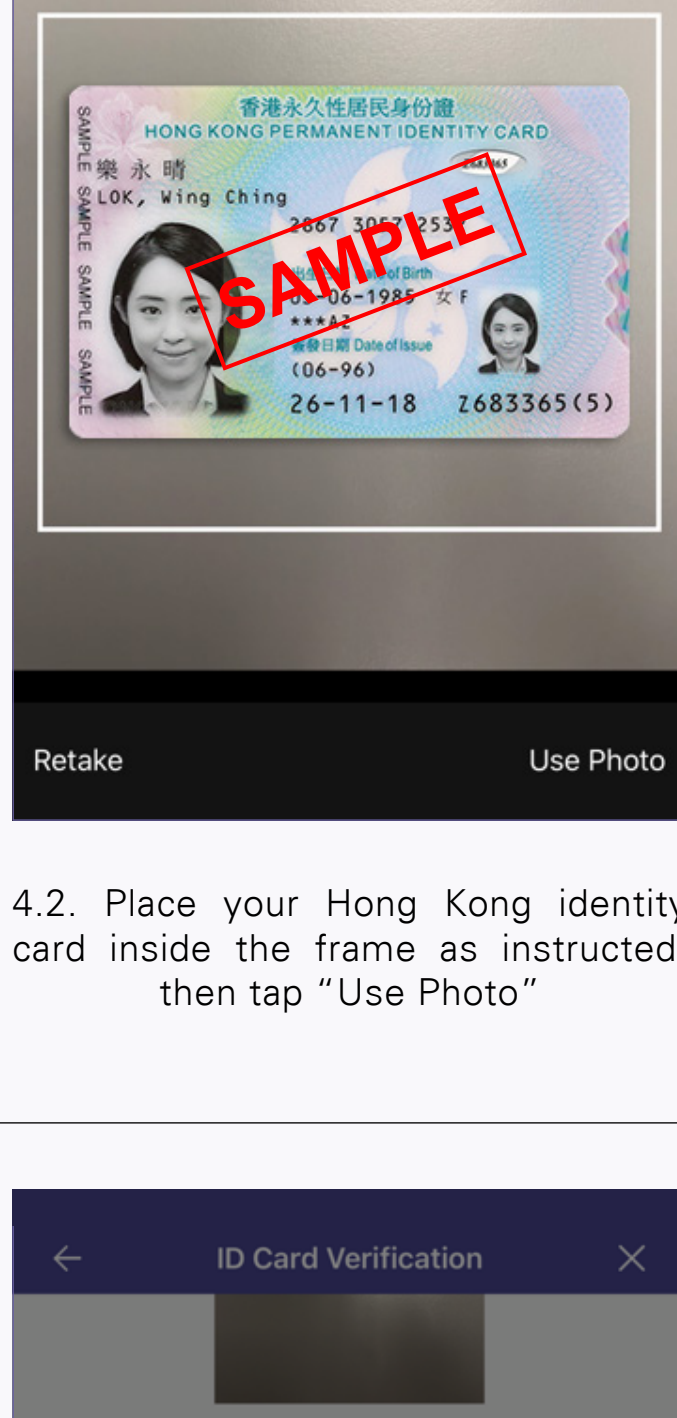


3. Choose the card collection method

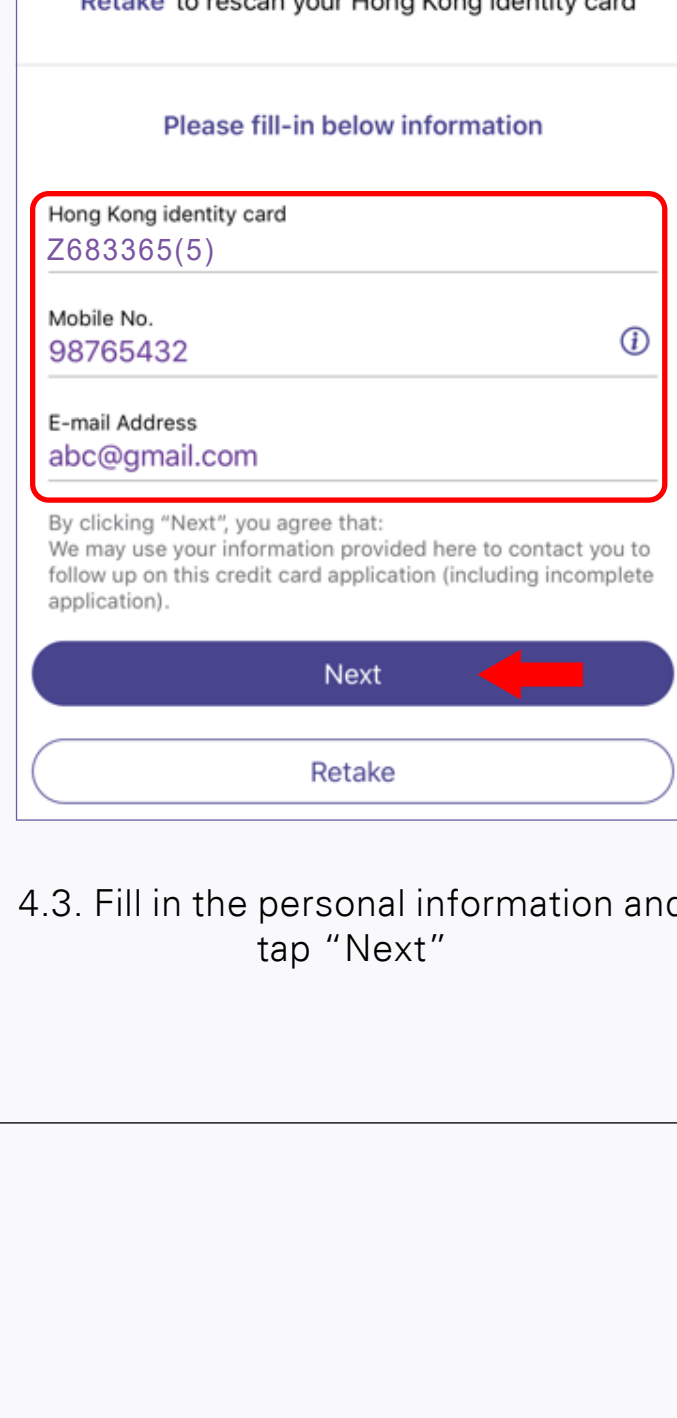
### A. if choose "Collect at branches"



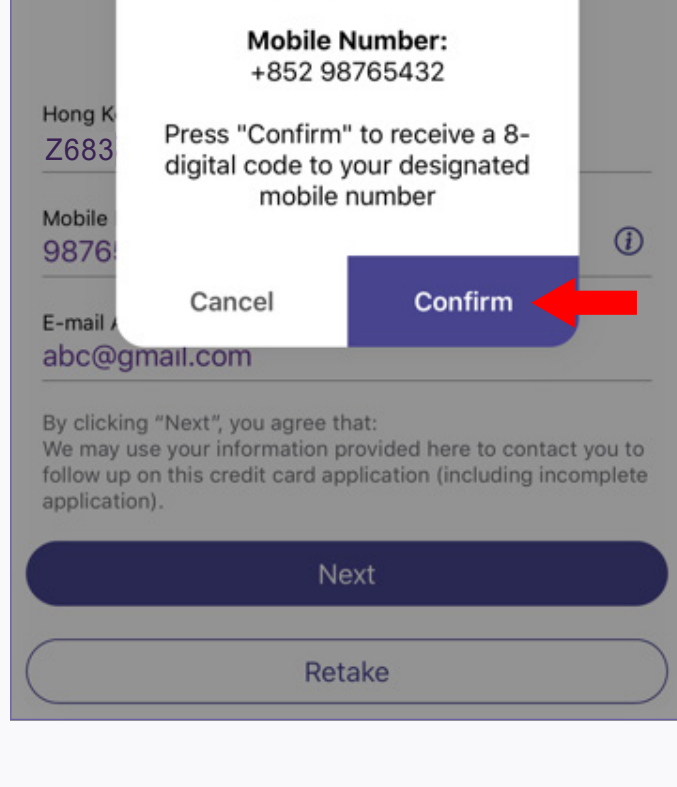
4.1 Choose the “Pick-up Branch” and tap “Proceed”  
(Please take note of the supported card types)



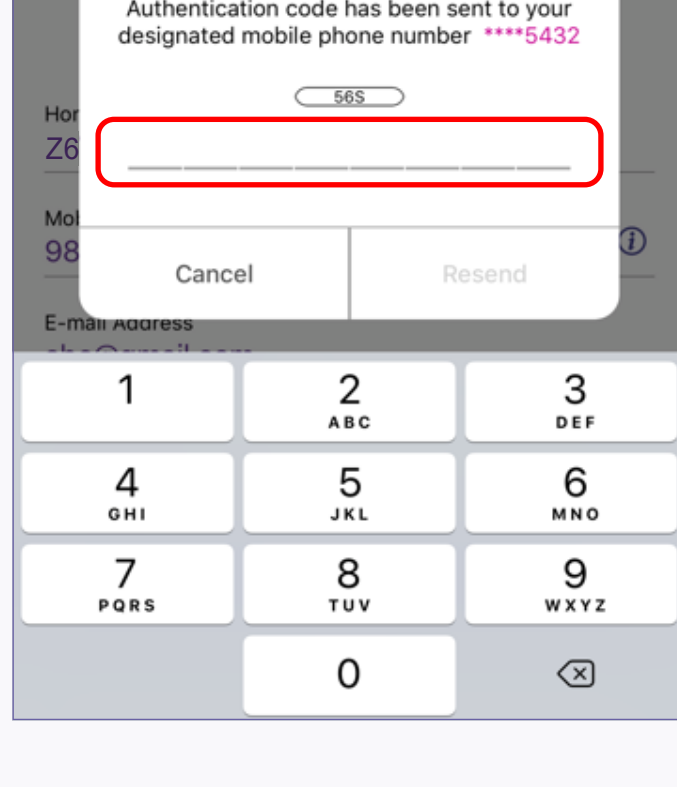
4.2. Place your Hong Kong identity card inside the frame as instructed, then tap “Use Photo”



4.3. Fill in the personal information and tap “Next”

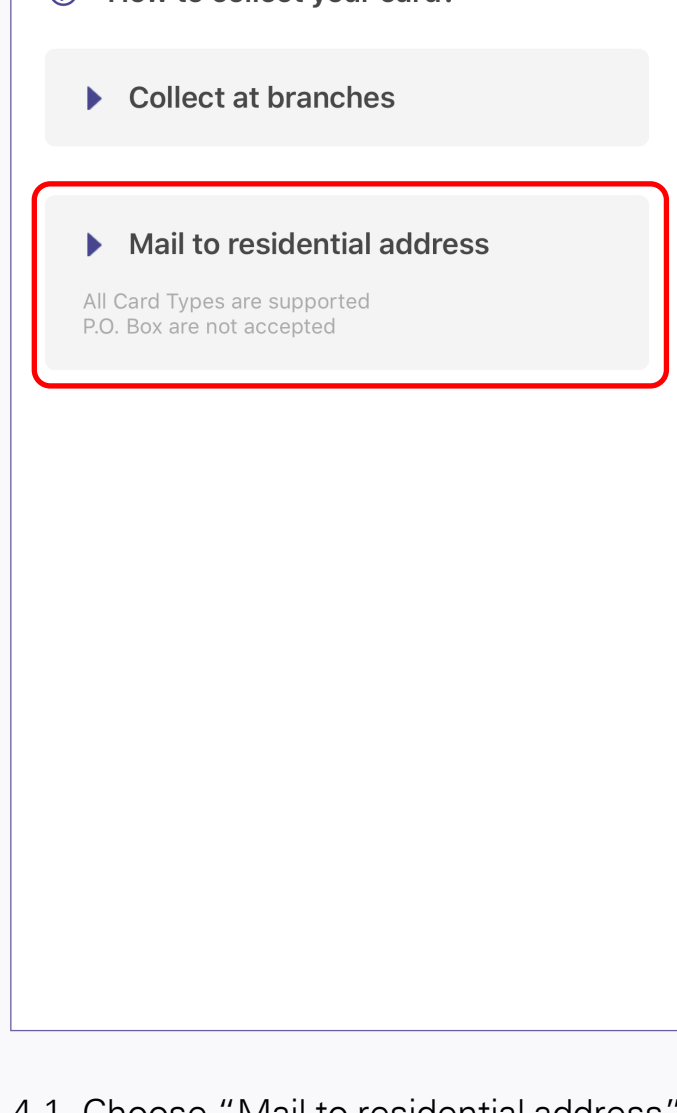


4.4. Check the mobile number and tap “Confirm” to receive the authentication code



4.5. Input the authentication code received

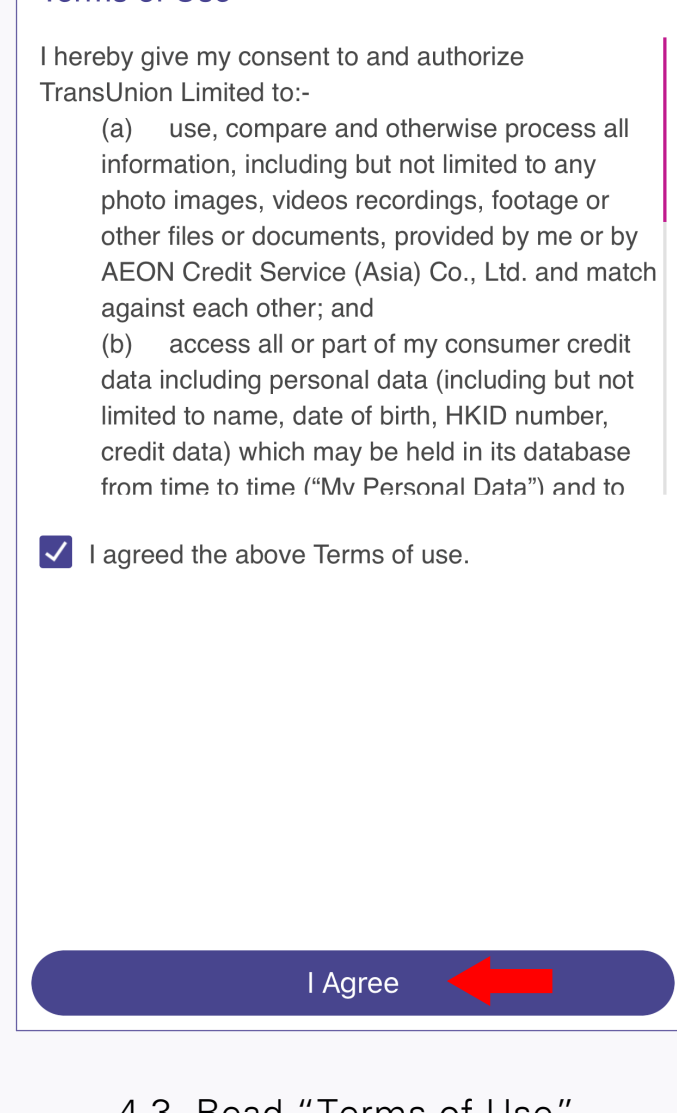
### B. if choose "Mail to residential address"



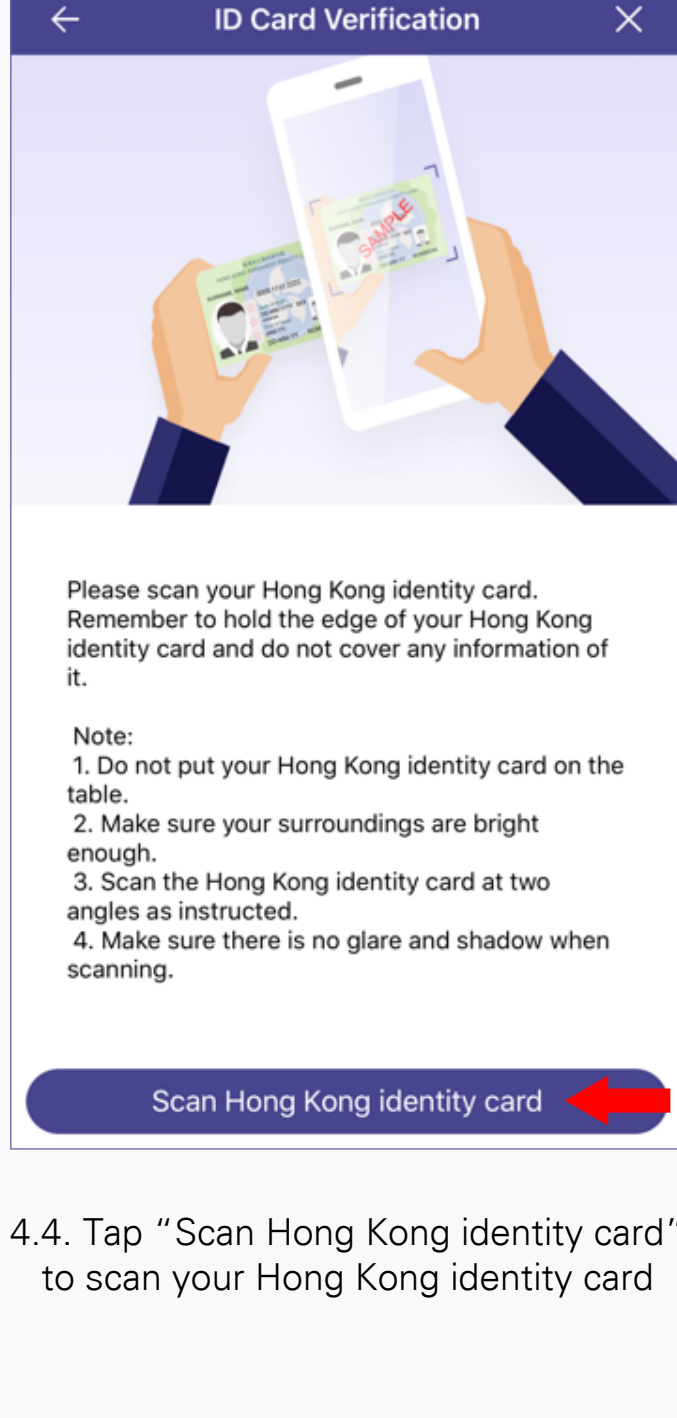
4.1. Choose “Mail to residential address” to collect credit card



4.2. Choose your Hong Kong identity card version, and tap “Next”



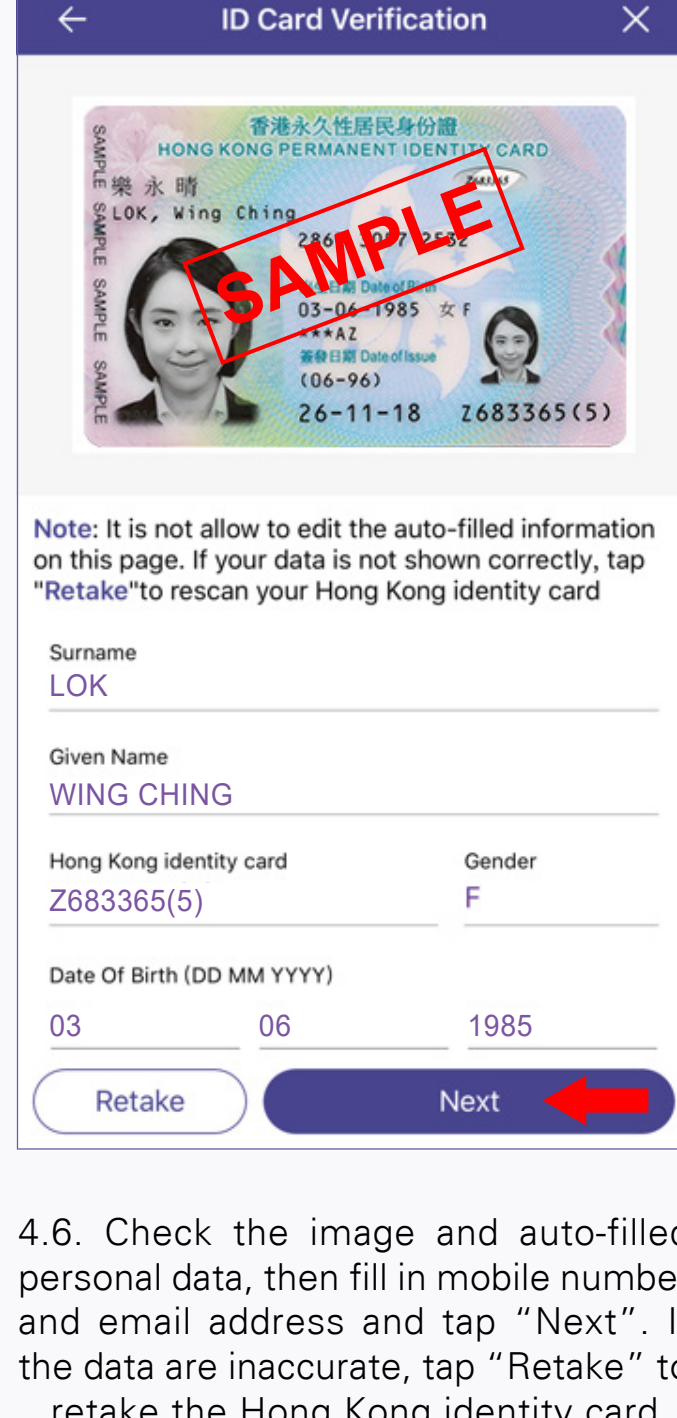
4.3. Read “Terms of Use”, and tap “I agree”



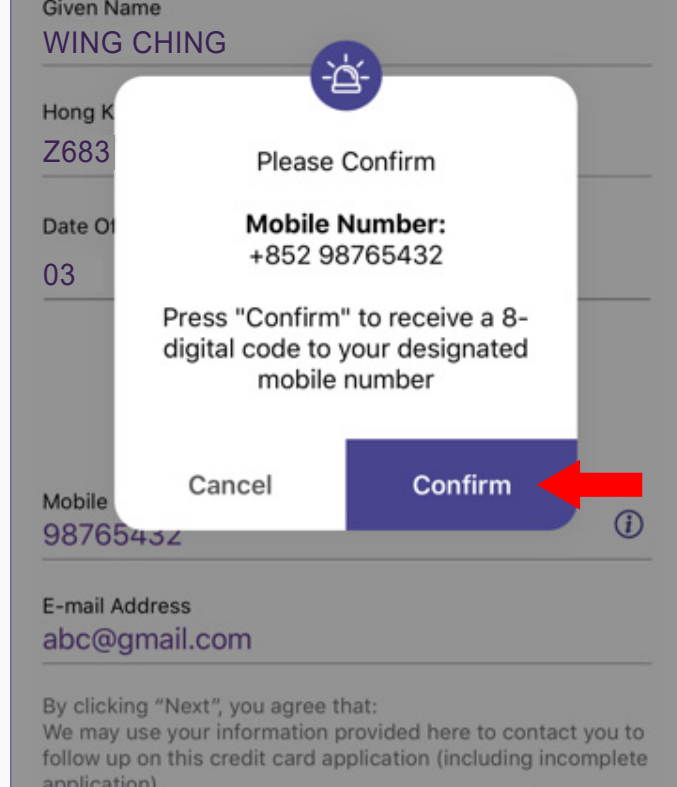
4.4. Tap “Scan Hong Kong identity card” to scan your Hong Kong identity card



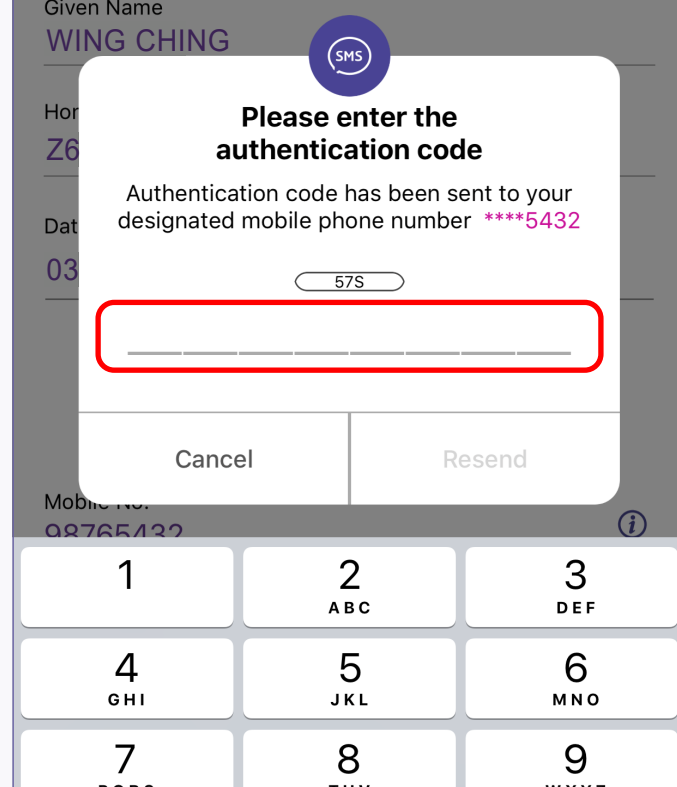
4.5. Place your Hong Kong identity card inside the frame and scan as instructed



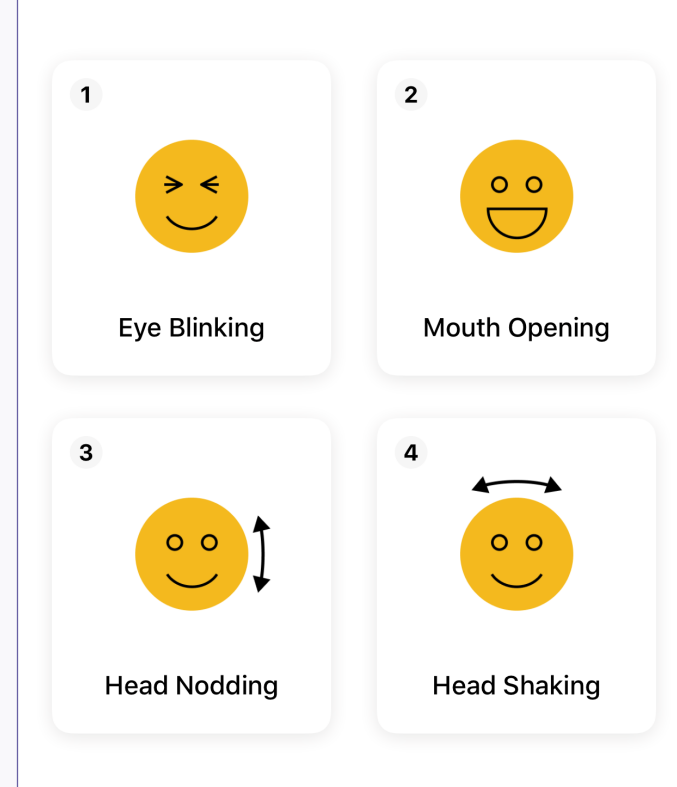
4.6. Check the image and auto-filled personal data, then fill in mobile number and email address and tap “Next”. If the data are inaccurate, tap “Retake” to retake the Hong Kong identity card



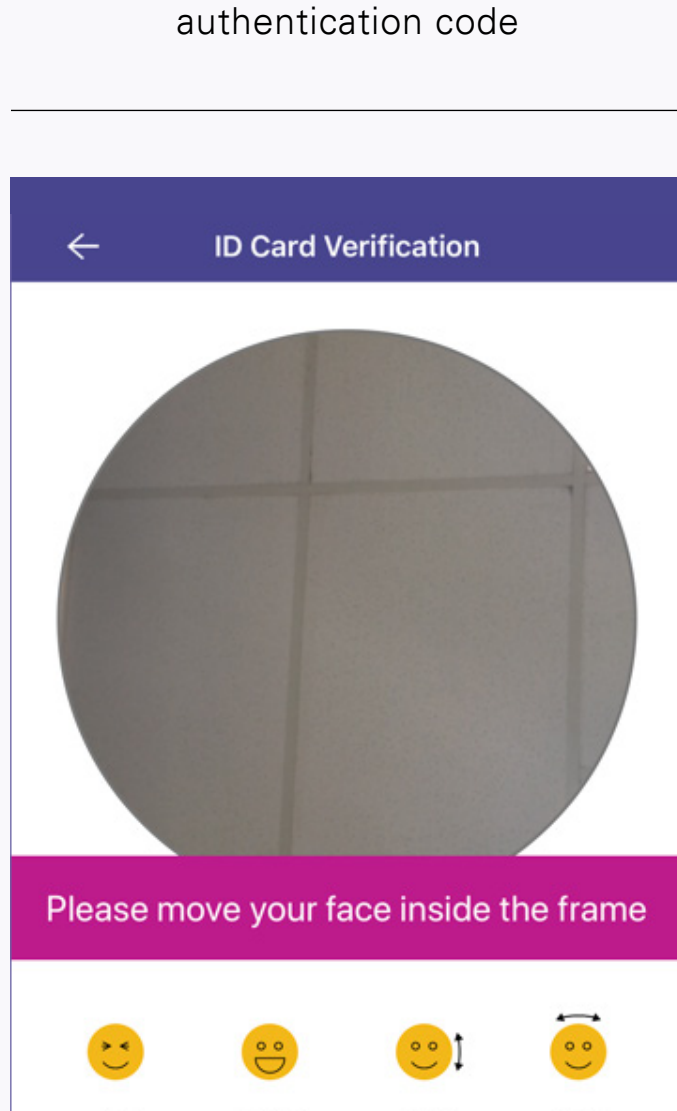
4.7. Check the mobile phone number and tap “Confirm” to receive the authentication code



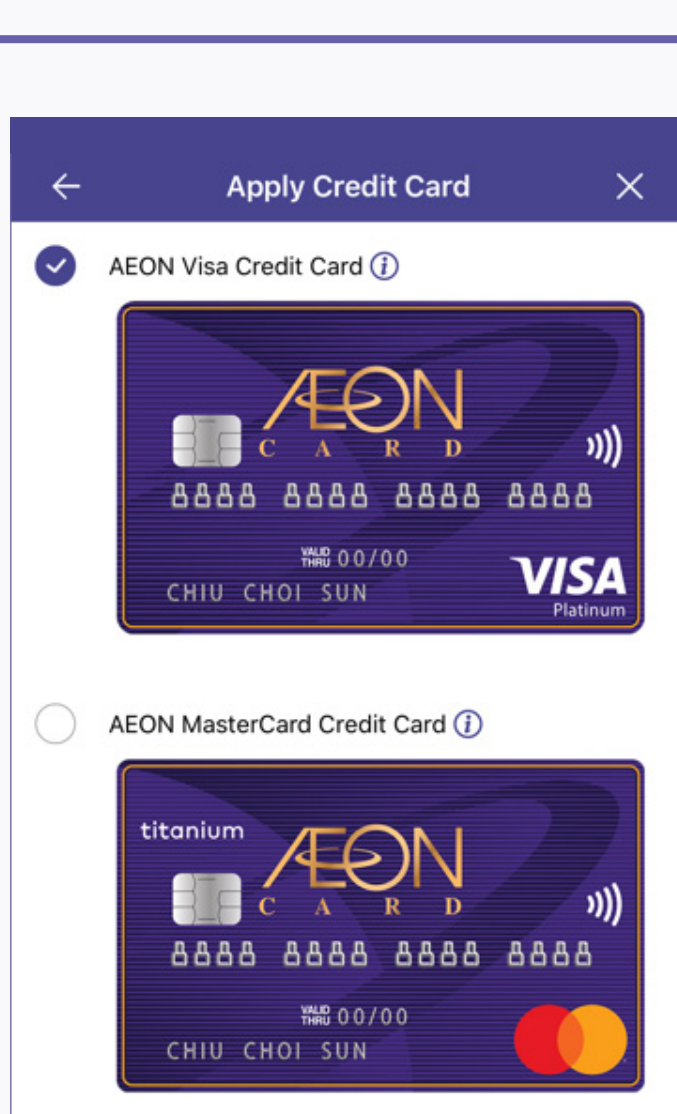
4.8. Input the authentication code received



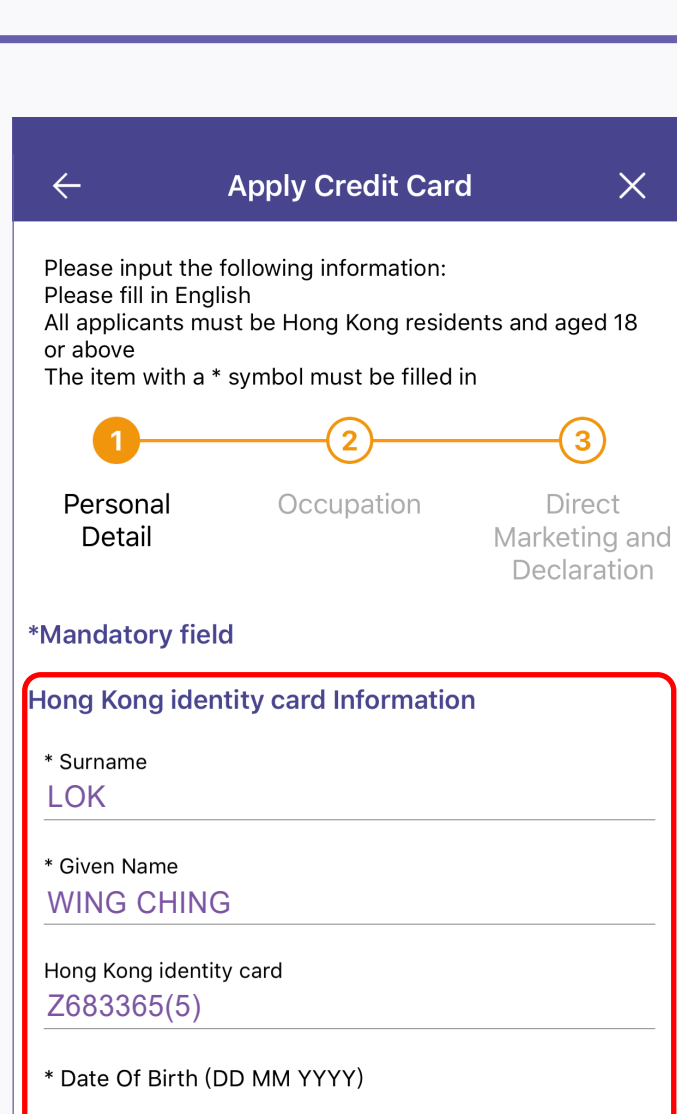
4.9. Read the selfie instructions and tap “Next”



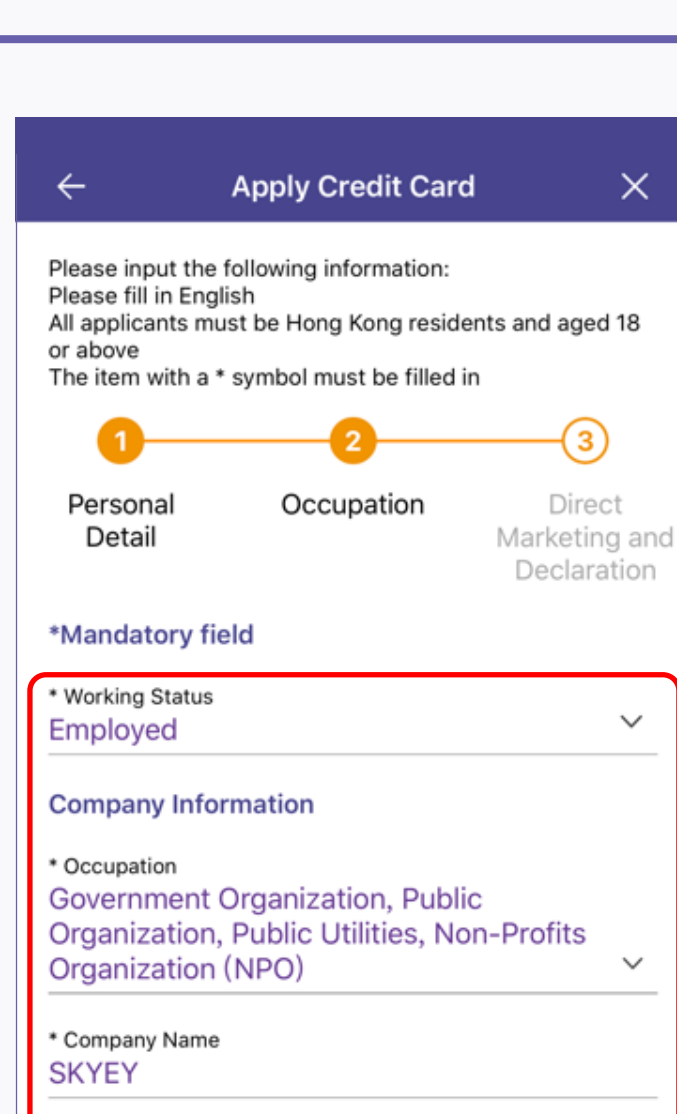
4.10. Face the camera lens and fulfil the motion requirement



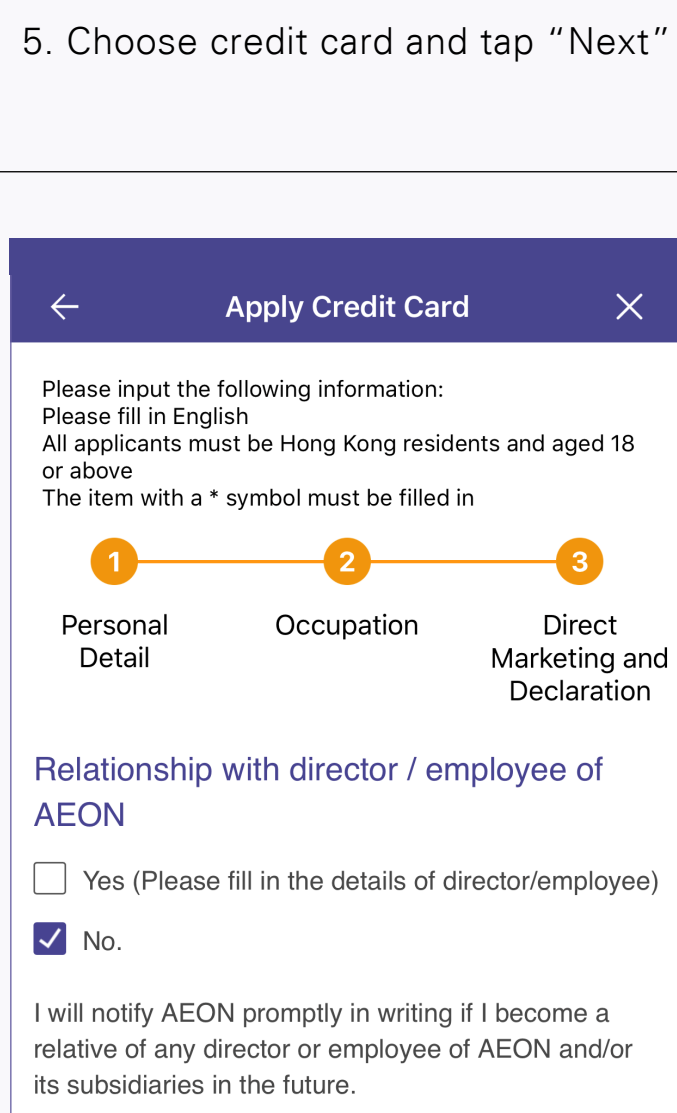
5. Choose credit card and tap “Next”



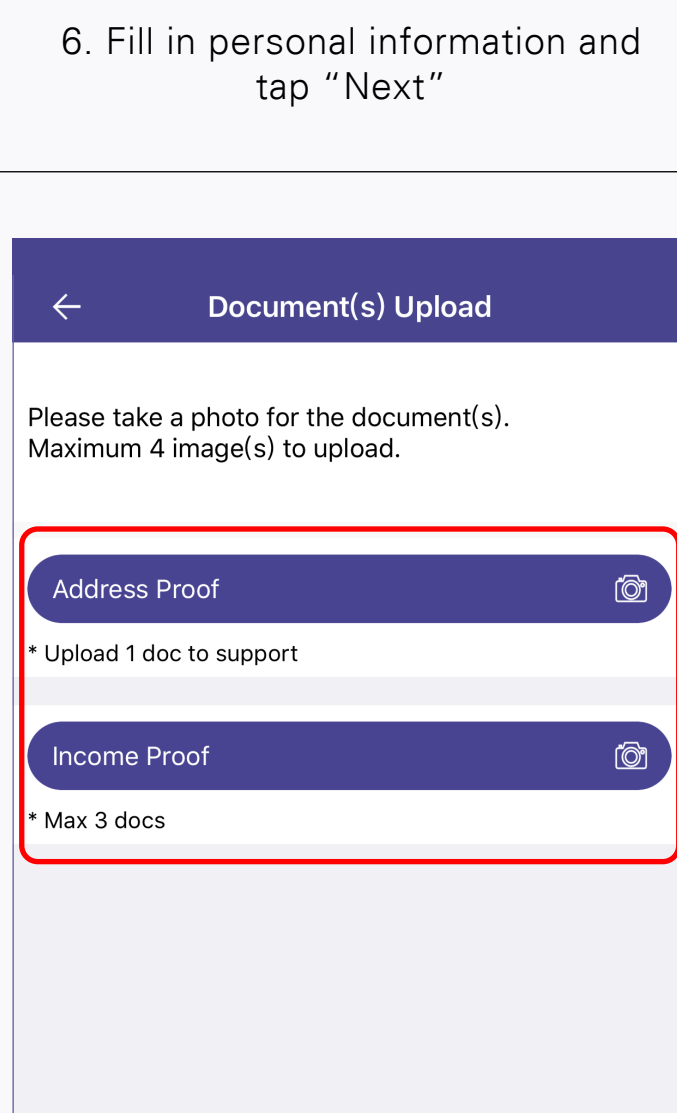
6. Fill in personal information and tap “Next”



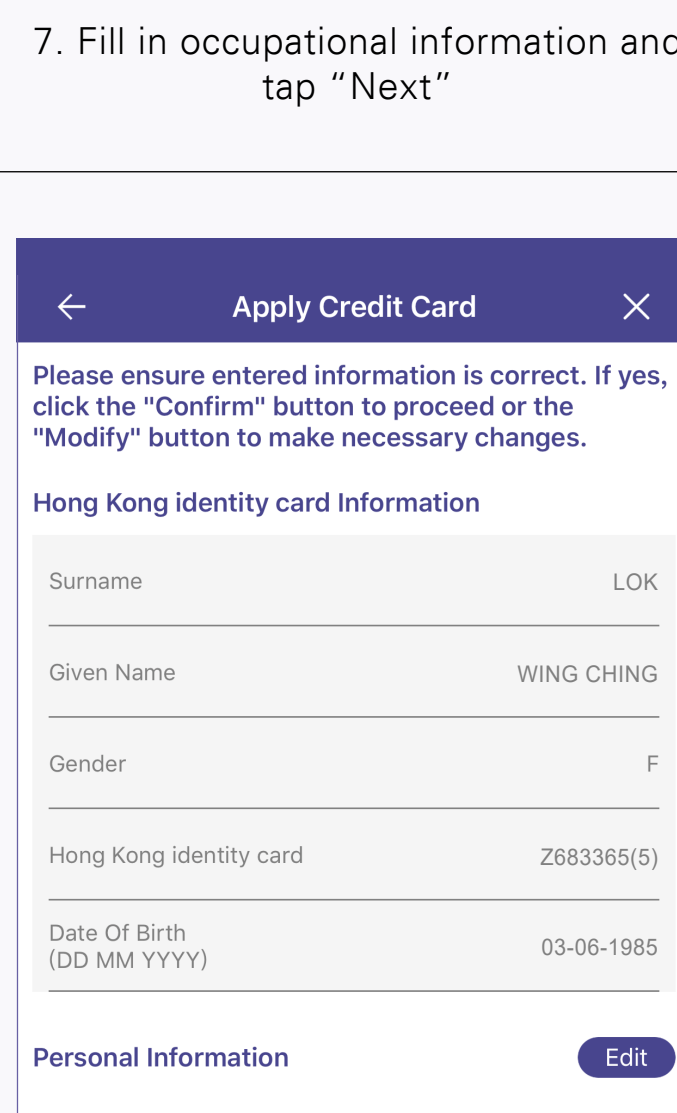
7. Fill in occupational information and tap “Next”



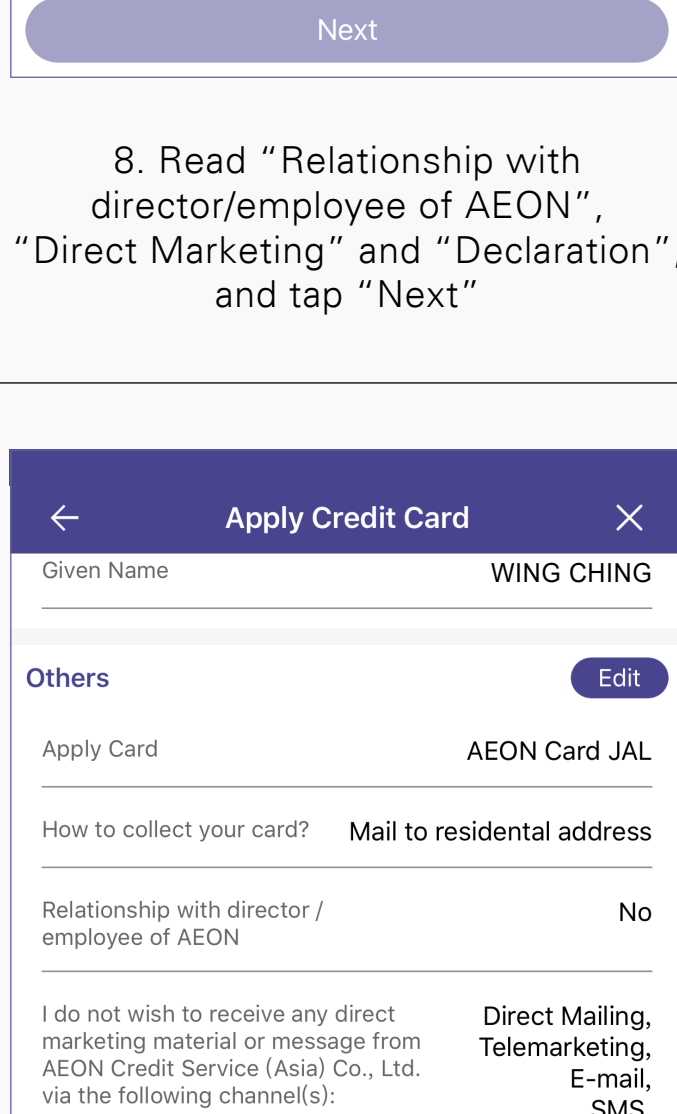
8. Read “Relationship with director/ employee of AEON”, “Direct Marketing” and “Declaration”, and tap “Next”



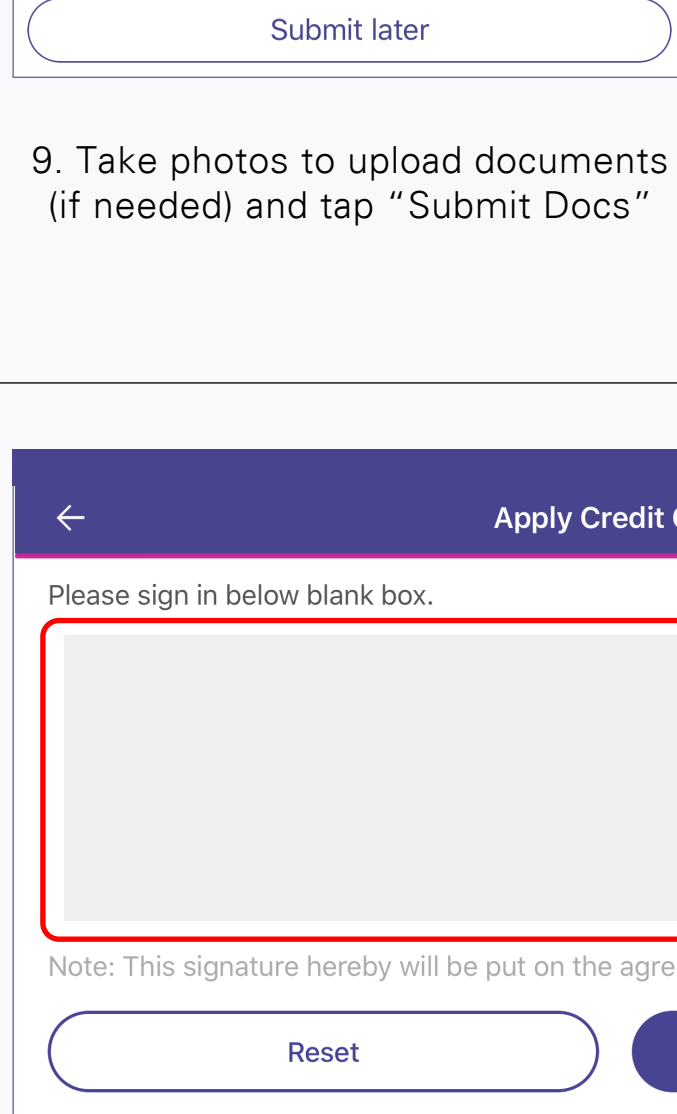
9. Take photos to upload documents (if needed) and tap “Submit Docs”



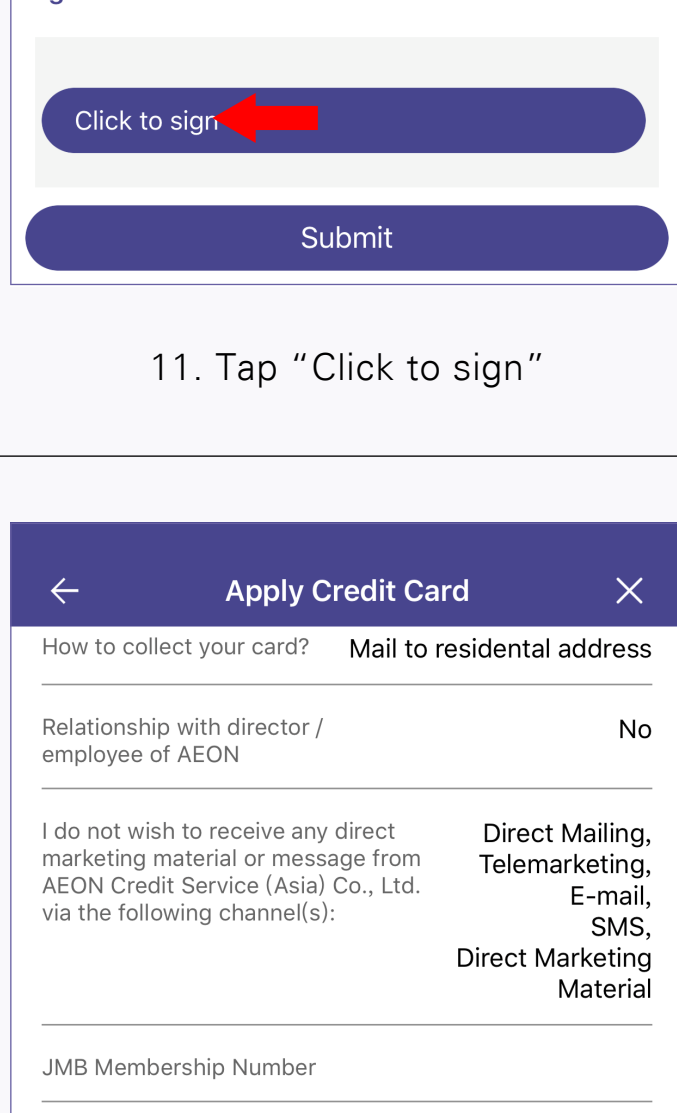
10. Preview and check the information, and tap “Submit”. If you need to change the information, tap “Edit” to edit information in related page



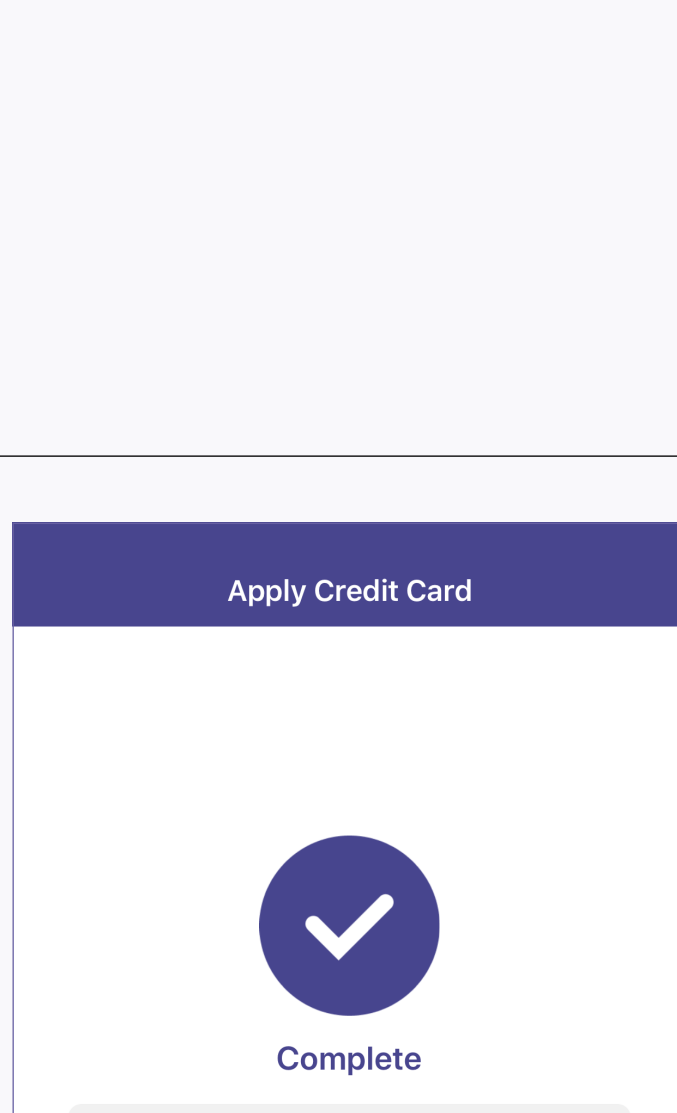
11. Tap “Click to sign”



12. Sign the signature in the blank box and tap “Confirm”

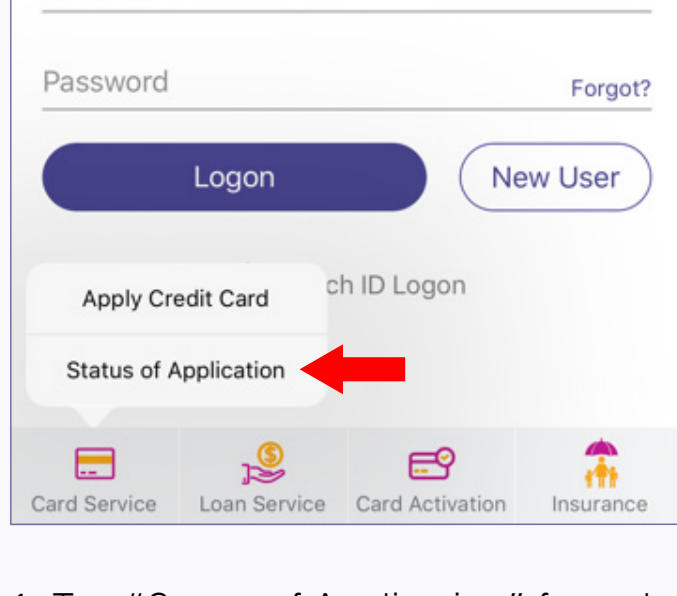


13. Preview and check the information, and tap “Submit”

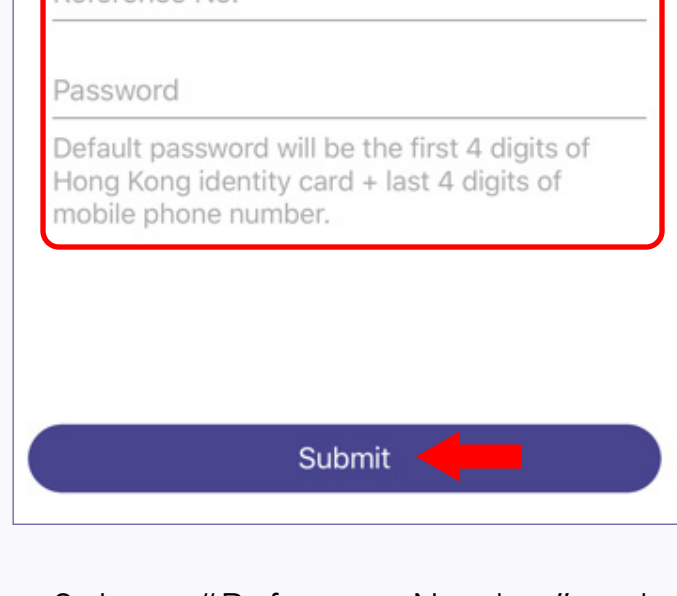


14. Application completed

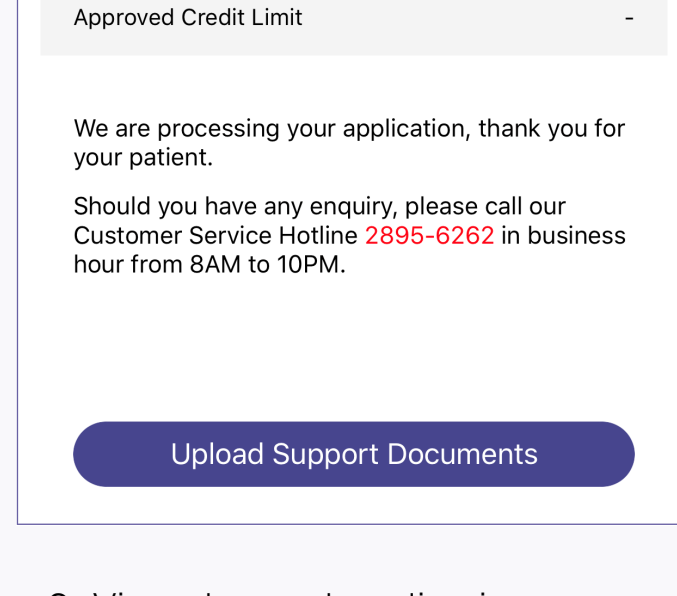
## How to check application status?



1. Tap “Status of Application” from the menu



2. Input “Reference Number” and “Password” (first 4 digits of Hong Kong identity card + last 4 digits of mobile phone number)



3. View the card application status. If need further document submission, tap “Upload Support Documents”