

MEMBER INFORMATION

會員資料

AEON CARD JAL
會員資料

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Table of Contents

New Card Activation	2
AEON Online Bill Payment Service	2
Octopus Automatic Add Value Service	3
Convenient Cash Advance Services	3
Customer Service Hotline Usage Guide	3
Flexi Payment Scheme	4
Billing and Payment	4
Payment Services	4
AEON Statement Guide	5
JMB Membership Program	7



New Card Activation

When you receive your new Card, please sign on the signature panel at the back of your Card immediately. For security reasons, your new Card is invalid until you confirm receipt. Please follow the instructions stated on the card front to activate your account. After the Card is activated, we will send you your Personal Identification Number (PIN) to enable you to enjoy our convenient cash advance services.

For any enquiries, please call our

AEON Customer Service Hotline: 2895 6262

AEON Online Bill Payment Service

You can register as AEON Netmember at www.aeon.com.hk and use AEON Online Bill Payment Service to settle bills from different merchants. It is convenient and simple for you to schedule your payment or change your payment schedule and content at any time. For details, please visit AEON website at www.aeon.com.hk.

Octopus Automatic Add Value Service



You can now use any Octopus or products ("Octopus"), such as Special Octopus, Octopus watches or phonestraps, to apply for Octopus Automatic Add Value Service (AAVS) for yourself and up to three family members, friends or relatives who are aged 12 or above. With AAVS, you can get around Hong Kong totally hassle-free and enjoy an exceptional sense of supremacy and complete the transaction despite insufficient remaining value on your Octopus.

The service is free for all first time AAVS applications. A handling fee of HK\$20 will be levied for applications switched from other AAVS account or re-activation of AAVS service. The handling fee will be deducted from the newly designated AEON card account once the application is approved. Application form can be obtained from customer service hotline and downloaded from www.aeon.com.hk.

Convenient Cash Advance Services



- Cash advance through online
 - Cardholders can apply Online Cash Advance or Cash Instalment Plan through AEON website or "AEON HK" mobile app
 - If you have successfully applied for Cash Advance, the amount will be transferred to your designated bank account as fast as 30 minutes*
- Cash advance at ATM
 - AEON ATM (All AEON ATM network services are suspended for inspection and security enhancement until further notice)
 - ATM network in Hong Kong and worldwide with Mastercard logo
 - The overseas ATM withdrawal function of all AEON Cards is pre-set as "deactivated" for security reasons. If you wish to withdraw cash from ATM overseas, please activate such function, and set the activation period/daily withdrawal limit before departing for overseas destination.
- Cash advance over-the-counter at AEON branches
- Cash advance by phone (Hotline : 2895 6262)

* The time required for fund transfer depends on bank's own processing time

Please visit www.aeon.com.hk for details.

Customer Service Hotline Usage Guide



2895 6262

Press

- ① Cantonese
 - ① Report lost / stolen card
 - ① New card confirmation
 - ② Reissue Personal Identification Number
 - ③ Register Telephone Identification Number
 - ④ Change Telephone Identification Number
 - ③ Check current billing/Latest transaction or payment/Reissue statement
 - ① Check credit limit & available limit
 - ② Increase credit limit request
 - ③ Reduce credit limit request
 - ④ Apply cash advance by phone
- ② English
 - ⑤ Application information and judgement status enquiry
 - ⑥ Payment method / AEON branch / ATM information
 - ⑦ AEON news and promotion
 - ⑧ Obtain information by fax
 - ⑨ Talk to customer service representative
- ③ Mandarin
 - ⑤ Application information and judgement status enquiry
 - ⑥ Payment method / AEON branch / ATM information
 - ⑦ AEON news and promotion
 - ⑧ Obtain information by fax
 - ⑨ Talk to customer service representative

Business hours: 0800 - 2200, Monday to Sunday

Report lost card: 24 hours service

Flexi Payment Scheme



Members can select our revolving credit payment scheme to settle the monthly payment.

Monthly Minimum Payment

4% of credit purchase balance and cash advance balance or HK\$100 each, whichever is higher.

Billing and Payment



	Sales cut off date	Payment due date
Credit Purchase and Cash Advance	10th of the 2nd month	2nd of the 3rd month

Example: Credit purchase and cash advance made between 11th of July and 10th of August, payment due date will be on 2nd of September.

Payment Services



You can settle payment through the following channels.

1. BY AUTOPAY

Enroll in an autopay by completing and returning a Direct Debit Authorization Form to us. Once the enrollment is confirmed, all subsequent payments will be made by debiting your designated bank account directly. Application form can be obtained from customer service hotline or downloaded from www.aeon.com.hk.



2. PAYMENT BY PHONE SERVICE (PPS)

You can settle the payment via PPS Hotline 18031 or "PPS on Internet" at www.ppsk.com by transferring funds from any designated bank account in Hong Kong to AEON Credit Service (Asia) Co., Ltd. (Merchant Code "33"). For bill registration, please call 18011.



3. JET PAYMENT

AEON Cardmember can settle the payment via JET PAYMENT at any JETCO ATM as well as phone or Internet banking service of JETCO member banks. No handling fee is imposed. Merchant code of AEON Credit Service (Asia) Co., Ltd. is "9326".



4. HSBC BILL PAYMENT SERVICES

You can make payment by bank account transfer through phonebanking, internet banking or HSBC/Hang Seng Bank ATMs (with "Bill Payment" signage) if you maintain current/savings account with HSBC.



5. PAYMENT AT CONVENIENCE STORES

You can make cash payment at any Circle K, 7-ELEVEN®, VanGo, CRVanguard Superstores or CRVanguard Shops in Hong Kong by presenting the upper portion of the statement (printed with barcode) and the payment will be credited to your account the next working day. The maximum cash payment per transaction is HK\$5,000. Please keep the receipt issued by Circle K, 7-ELEVEN®, VanGo, CRVanguard Superstores or CRVanguard Shops until the next statement which shows payment. HK\$10 handling fee per account/per transaction.



AEON Card JAL Statement Guide



AEON CREDIT SERVICE (ASIA) CO., LTD.
AEON 信貸財務(亞洲)有限公司

7-11 / OK (CMC) 8888 8888 8888 111



PAYMENT ADVISE
付款通知書

Credit Card No. ● Credit Card No. 信用卡號碼 8888-8888-8888-8888



Customer Service Hotline 客戶服務熱線 : 2895 6262

Cardholder's Name & Mailing Address ●

MR. CHIU CHOI SUN
20/F MIRA PLACE TOWER A
132 NATHAN ROAD
TSIM SHA TSUI KOWLOON

STATEMENT DATE 結單日	20-OCT-09 ●
PAYMENT DUE DATE 到期付款日	02-NOV-09 ●

7-ELEVEN®, Circle K & VanGo Payment Bar Code

Credit Purchase Outstanding Balance ●

Cash Advance Outstanding Balance ●

Statement Date
Payment Due Date

Please pay on or before 2nd of each month, otherwise late charge will be imposed. 為免繳付逾期費用，請於每月2日或之前繳交款項。

Handling Fees & Finance Charges

Credit Purchase
Cash Advance (Last month) ●

Summary

Credit Card No. ●

Cardholder's Name ●

Balance Brought Forward 上月結欠	New Transactions 新交易	Fees and Charges 手續費及費用	Statement Balance 本月結欠	Minimum Payment Due 最低付款額	Autopay Amount 自動轉賬金額
CP 4,650.00	CP 623.00	952.00	30,933.60	1,237.34	30,933.60
CA 22,708.60	CA 2,000.00				
Sub total 27,358.60	Sub total 2,623.00				

CP = Credit Purchase 購物單程, CA = Cash Advance 現金預支
Please Note: Please examine this statement immediately. If no unauthorized transactions or errors are reported within 60 days from the Statement Date, contents of this Statement will be considered correct.
請注意：請立即審閱此月結單。若本公司於發出月結單後60日仍未收到閣下之查詢，一切賬項均作實論。

Minimum Payment Amount

Registered Autopay Amount

Current Month Total Outstanding Balance (Note 1)

Credit Card No. 信用卡號碼: 8888-8888-8888-8888 (PPS Merchant Code 繳費靈商戶編號 33 / JET PAYMENT Merchant Code 繳費易商戶編號 9326)

Name 姓名: MR. CHIU CHOI SUN

STATEMENT 月結單

Transaction date 交易日期	Description of transactions 交易說明	Amount (HK\$) 港幣金額
02-OCT-09	OPENING BALANCE	29,158.60 ●
	PAYMENT - CASH	1,800.00 ●
	BALANCE BROUGHT FORWARD	27,358.60 ●
	----- CREDIT PURCHASE -----	
11-SEP-09	JAPANESE RESTAURANT CWB	423.00 ●
18-SEP-09	JCIP TM 881788888888 CI0 1/18	200.00 ●
	----- CASH ADVANCE -----	
11-SEP-09	888888 ATM NO: 9888	1,000.00 ●
09-OCT-09	888889 ATM NO: 9888	1,000.00 ●
	FINANCE CHARGE	902.00 ●
	HANDLING CHARGES	30.00 ●
	CASH PAYMENT CHARGE	20.00 ●
	STATEMENT BALANCE	30,933.60 ●

Previous Month Outstanding Balance

Last Month Payment

Balance Brought Forward

Current Month Transactions

Finance Charge

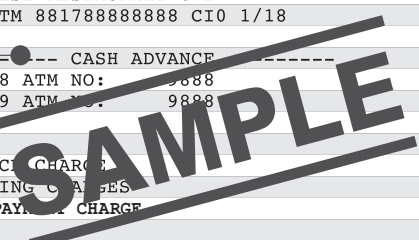
Cash Advance

Handling Fee

Cash Payment Charge

Statement Balance

JMB Mile Calculation



HK\$8 CREDIT PURCHASE = 1 JMB MILE ●
JMB Mileage 日航飛行儲蓄計劃里數

JMB Mile rewarded in this month ●

Rewarded JMB Mileage of this month

本所獲之日航飛行儲蓄計劃里數

Remarks:

For JMB Mileage accumulation and redemption detail, please visit <http://www.hk.jal.co.jp/sr/en/jmb/> or contact JAL Customer Service

Hotline at 3919 1111.

備註：有關日航飛行儲蓄計劃里數累積總數和換領詳情，請瀏覽<http://www.hk.jal.co.jp/hkl/zhhk/jmb/>或致電日航客戶服務熱線 3919 1111 查詢。

YOUR CREDIT LIMIT	40,000.00 ●
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Credit Limit

Note 1 :

For customer who chooses to settle the card account payment in full by autopay, amount equivalent to the Statement Balance will be transferred from customer's designated bank account for payment.

JMB Membership Program

- HK\$6 = 1 JMB mile for spending on local dining and overseas spending in Japan categories
- HK\$7 = 1 JMB mile for spending at AEON Stores
- HK\$8 = 1 JMB mile for spending on other categories

AEON online bill payment will not be entitled to any JMB mile accumulation.

Note:

1. The rewarded JMB mile in any one month (i.e. from 11th to 10th of the next month) will be shown on the statement. For JMB Mileage accumulation and redemption details, please visit www.hk.jal.co.jp/sr/en/jmb/ or call JAL customer service hotline at 3919 1111 for enquiries.
2. AEON reserves the right to deduct the rewarded JMB mile or charge an equivalent amount in the card account without prior notice, if any credit purchase transaction has been cancelled or refunded after the mile rewarded. In the event of dispute, the decision of AEON shall be final.
3. To obtain the terms and conditions of JMB Membership Program, please visit www.jal.co.jp/en/jalmile/rules.html or call JAL customer service hotline at 3919 1111 for enquiries.

日航飛行里數儲蓄計劃

- 本地食肆及日本海外簽賬類別之合資格簽賬HK\$6=1日航里數
- AEON Stores內之合資格簽賬HK\$7=1日航里數
- 其他類別之合資格簽賬HK\$8=1日航里數

AEON網上繳費服務將不獲享任何日航里數

註：

1. 月結單可顯示每月(即由每月11日至翌月10日)所獲之日航里數。如需查詢有關日航飛行里數累積總數和換領詳情，請瀏覽 www.hk.jal.co.jp/hkl/zhhk/jmb/或致電日航客戶服務熱線3919 1111查詢。
2. 如任何簽賬於會員獲享日航里數後退款或取消，AEON有權扣回有關已回贈之日航里數或從其信用卡戶口內收取相等於里數價值之金額而毋須事先通知。如有任何爭議，以AEON之最終決定為準。
3. 如欲索取日航飛行儲蓄計劃之條款及細則，請瀏覽 www.jal.co.jp/en/jalmile/rules.html或致電日航客戶服務熱線3919 1111查詢。

AEON Card JAL月結單內容指引



AEON CREDIT SERVICE (ASIA) CO., LTD.
AEON 信貸財務 (亞洲) 有限公司

7-11 / OK (CMC) 8888 8888 8888 111



PAYMENT ADVICE
付款通知書

信用卡戶口號碼

Credit Card No. 信用卡號碼 8888-8888-8888-8888

7-ELEVEN®、OK便利店
及VanGo繳款專用條碼



Customer Service Hotline 客戶服務熱線 : 2895 6262

STATEMENT DATE 結單日	20-OCT-09
PAYMENT DUE DATE 到期付款日	02-NOV-09

持卡人姓名及
郵寄地址

MR. CHIU CHOI SUN
20/F MIRA PLACE TOWER A
132 NATHAN ROAD
TSIM SHA TSUI KOWLOON

此月結單發出日期
最後繳款限期

本月份購物簽賬結欠
本月份現金預支結欠

Please pay on or before 2nd of each month, otherwise late charge will be imposed. 為免繳付逾期費用，請於每月2日或之前繳交款項。

上月份購物簽賬
上月份現金預支
小結

Balance Brought Forward 上月結欠	New Transactions 新交易	Fees and Charges 手續費及費用	Statement Balance 本月結欠	Minimum Payment Due 最低付款額	Autopay Amount 自動轉賬金額
CP 4,650.00 CA 22,708.60 Sub total 27,358.60	CP 623.00 CA 2,000.00 Sub total 2,623.00	952.00	30,933.60	1,237.34	30,933.60

手續費及財務費用
本月份最低還款額
已登記之自動轉賬
金額
本月份總結欠(註1)

信用卡戶口號碼
持卡人姓名

Credit Card No. 信用卡號碼: 8888-8888-8888-8888 (PPS Merchant Code 繳費靈商戶編號 33 / JET PAYMENT Merchant Code 繳費易商戶編號 9326)
Name 姓名: MR. CHIU CHOI SUN

購物簽賬項目
信用卡分期付款
現金預支項目

Transaction date 交易日期	Description of transactions 交易說明	Amount (HK\$) 港幣金額
02-OCT-09	OPENING BALANCE	29,158.60
	PAYMENT - CASH	1,800.00
	BALANCE BROUGHT FORWARD	27,358.60
	----- CREDIT PURCHASE -----	
11-SEP-09	JAPANESE RESTAURANT CWB	423.00
18-SEP-09	JCIP TM 881788888888 CI0 1/18	200.00
	----- CASH ADVANCE -----	
11-SEP-09	088888 ATM NO: 8888	1,000.00
09-OCT-09	088889 ATM NO: 9888	1,000.00
	FINANCE CHARGE	902.00
	HANDLING CHARGE	30.00
	CASH PAYMENT CHARGE	20.00
	STATEMENT BALANCE	30,933.60

上月份總結欠
上月份繳款
承上結餘

本月消費
現金支付手續費

財務費用
現金預支手續費
現金支付手續費

月結單總結欠

里數計算方法

本月可獲之里數

HK\$8 CREDIT PURCHASE = 1 JMB MILE	
JMB Mileage 日航飛行儲蓄計劃里數	
Rewarded JMB Mileage of this month 本所獲之日航飛行儲蓄計劃里數	77
Remarks: For JMB Mileage accumulation and redemption detail, please visit http://www.hk.jal.co.jp/sr/en/jmb/ or contact JAL Customer Service Hotline at 3919 1111. 備註: 有關日航飛行儲蓄計劃里數累積總數和換領詳情, 請瀏覽 http://www.hk.jal.co.jp/hk1/zhhk/jmb/ 或致電日航客戶服務熱線 3919 1111 查詢。	
YOUR CREDIT LIMIT	40,000.00

信貸限額

註1: 客戶如選擇自動轉賬繳付AEON卡款項並指示每月全數清還, 本公司將會於客戶指定的銀行戶口內扣除「本月結欠」之金額作為當月之付款金額。

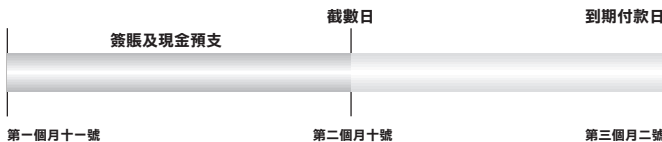
彈性付款計劃



會員可選擇享用循環信貸服務，分期繳付賬項。

每月最低還款額	購物簽賬及現金預支結欠之4%或各HK\$100，以較高者為準。
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賬單截數日及到期付款日



例：由7月11日至8月10日之簽賬及現金預支，到期付款日期為同年之9月2日。

繳費方法選擇多



1. 自動轉賬

將填妥之「直接付款授權書」交回本公司。有關申請被接納後，以後之賬項將由閣下指定之銀行戶口直接扣除。申請表格可致電客戶服務熱線索取或於 www.aeon.com.hk 下載。



2. 繳費靈

閣下可透過「繳費靈」熱線18033或網上「繳費靈」服務，網址 www.ppskh.com 從閣下指定之本港銀行戶口，轉賬付款。AEON信貸財務(亞洲)有限公司商戶編號為"33"。登記賬單請致電18013。



3. 繳費易

閣下可以透過貼有「繳費易」標誌的銀通自動櫃員機、銀通會員銀行的電話或網上理財繳交AEON賬項，手續費全免。AEON信貸財務(亞洲)有限公司商戶編號"9326"。



4. 滙豐繳費服務

如閣下於滙豐銀行開設有往來/儲蓄戶口，便可透過「電話理財」、「網上理財」或貼有「繳費服務」標誌之滙豐/恒生銀行自動櫃員機以銀行戶口轉賬繳付賬項。



5. 便利店繳賬

閣下可於本港任何OK便利店、7-ELEVEN®、VanGo、華潤萬家生活超市或華潤萬家便利超市以現金繳付信用卡費用。繳款時請出示月結單印有條碼之部份，每次現金繳款金額上限為HK\$5,000。結算需時一個工作天，閣下必須保留由OK便利店、7-ELEVEN®、VanGo、華潤萬家生活超市或華潤萬家便利超市所發出之收銀機收據直到收取下月有顯示付款記錄之月結單。手續費每戶/每次HK\$10。



「八達通自動增值」服務



現在您可以憑任何八達通或產品(「八達通」)，如特別版八達通、八達通錶及電話繩等，為自己和最多三位年滿12歲之親友申請「八達通自動增值」服務。「八達通自動增值」服務不但讓您毋須排隊增值，方便省時外，亦可避免因儲值額不足而無法完成交易付款。

首次申請「八達通自動增值」服務費用全免，而轉換自動增值服務賬戶或重新啟動自動增值功能之申請則會收取HK\$20手續費。有關手續費用將於申請成功後，從您指定的AEON卡賬戶內扣除。

申請表格可致電客戶服務熱線索取或於 www.aeon.com.hk 下載。

多元化現金預支服務



• 網上現金預支服務

- 客戶可透過AEON網頁或「AEON香港」手機應用程式辦理網上現金預支或現金套現分期

- 若成功辦理，預支金額最快可於30分鐘*內轉賬至已登記之銀行戶口

• 櫃員機現金預支服務

- AEON櫃員機(為了檢查及加強安全保障，所有AEON網絡櫃員機需要暫停服務，直至另行通知)

- 遍佈全港及全球附有Mastercard標誌之自動櫃員機網絡

- 為提升安全程度，所有AEON卡之海外自動櫃員機提款功能均預設為「未啟動」。若閣下想透過設於海外之自動櫃員機提款，請於遠赴海外前啟動此功能及設定啟動期和每日提款限額。

• 櫃面現金預支服務，可於全港AEON分行櫃面提取現金

• 電話現金預支服務(熱線：2895 6262)

*須視乎各銀行之處理時間

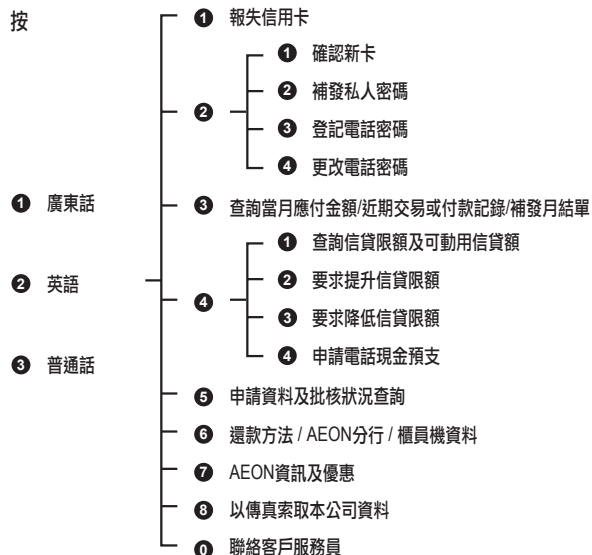
詳情請瀏覽 www.aeon.com.hk

客戶服務熱線指南



2895 6262

按



服務時間：星期一至日早上8時至晚上10時
報失信用卡：24小時服務



目錄

確認新卡	2
AEON網上繳費服務	2
八達通自動增值	3
現金預支服務	3
客戶服務熱線指南	3
彈性付款計劃	4
賬單截數日及到期付款日	4
繳費方法選擇多	4
AEON月結單內容指引	5
日航飛行里數儲蓄計劃	7

確認新卡

為保障閣下之利益，當收到新卡時，請即於信用卡背面指定之位置簽署。為避免信用卡被盜用，閣下收到之新卡暫未生效，請即根據卡上指示確認新卡。新卡確認後，我們會盡快寄上閣下之私人密碼，讓您盡享方便快捷的現金預支服務。

如有任何查詢，歡迎致電

AEON客戶服務熱線：2895 6262

AEON網上繳費服務

您現在可於AEON網址 (www.aeon.com.hk) 登記成為AEON Netmember後使用AEON網上繳費服務繳付不同機構的費用。您亦可隨時設定繳費日期或更改繳費內容，使用方法簡便快捷，詳情請瀏覽 www.aeon.com.hk。